THE PRESIDENCY
REPUBLIC OF SOUTH AFRICA

planning, monitoring and evaluation

Department:
Planning, Monitoring and Evaluation
REPUBLIC OF SOUTH AFRICA

IMPEC
Partners in Progress & Performance

ABOUT DPME

- Department for Planning Monitoring and Evaluation
- Established in 2010 (in the Presidency)
- Add public value trough information/data technology
- Facilitate, influence and support effective planning, monitoring and evaluation of government programmes aimed at improving service delivery, outcomes and impact on society.
- Develop a culture of continuous improvement and sharing of good practice

ABOUT IMPEC

- **Involved in the South African Presidency since the establishment of the department for Planning Monitoring and Evaluation in 2010**

- **Assisting the DPME with capacity, methodology and (information) technology including:**
  - **International study on how to add public value trough information and data (technology)**
  - **Developed a online platform where civil servants can share good examples of South African government performance**
  - **Provide with an academic Master Class to train moderators whom are appointed to peer review the evaluation processes**
  - **Developed an innovative online tool that provides governments with relevant information to improve public value**

MKIT 24/7
MANAGEMENT KNOWLEDGE IMPROVEMENT TOOL

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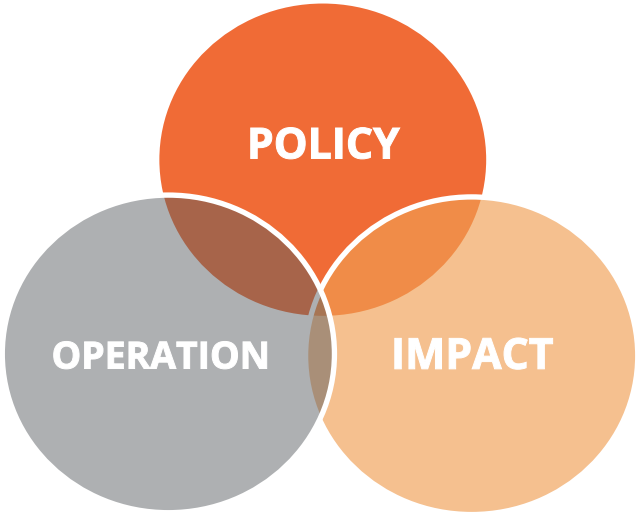
PUBLIC VALUE FRAMEWORK



LEVEL 1	Non-compliance with legal/ regulatory requirements
LEVEL 2	Partial compliance with legal/ regulatory requirements
LEVEL 3	Full compliance with legal/ regulatory requirements
LEVEL 4	Full compliance and doing things smartly

INFORMATION TECHNOLOGY

MKIT 24/7
MANAGEMENT KNOWLEDGE IMPROVEMENT TOOL

- **MKit: Management Knowledge Improvement Tool**
- **Online tool that provides operational management with relevant content that impacts public value**

EVALUATION

MKIT 24/7 MANAGEMENT KNOWLEDGE IMPROVEMENT TOOL

STATUS | Where are we now?

Select your KPA's and standards to view the relevant graphs:

CLEAR ALL

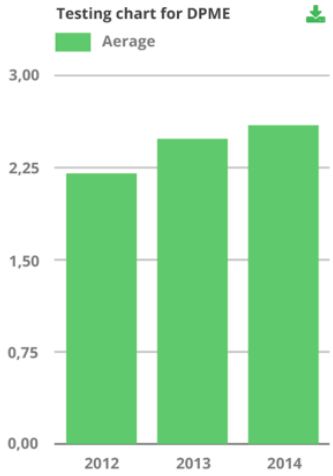
Department: Please select department

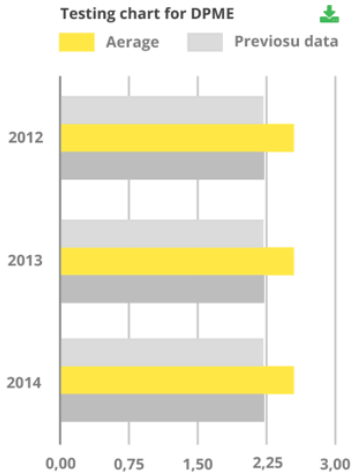
KPA: × Governance and Accountability

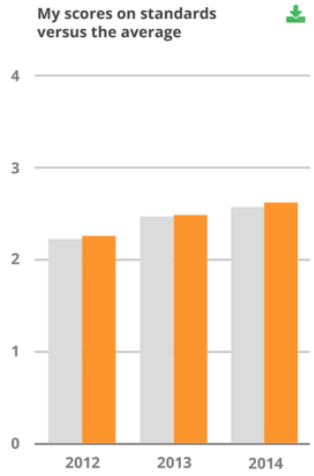
- Strategic Management
- Governance and Accountability
- Human Resources Management
- Financial Management

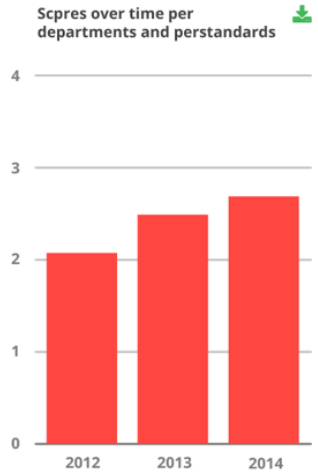
Standard:

CHOOSE GRAPHS TO SHOW









LATEST DISCUSSIONS

NEW CONTENT

UPCOMING EVENTS

GOALS

MKIT 24/7
MANAGEMENT KNOWLEDGE IMPROVEMENT TOOL

GOALS | Where do we want to go?

Goal	Action	Status
Voluntarily disclose information and automatically make records available after you issued a section 15 notice		0%
Appoint deputy information officer(s) (PAIA Section 17)		13%
Have a section 14 manual, updated annualy which complies with all the requirements of this section including publication		35%
Ensure management discussions inform compliance with PAIA and the periodic review of the implementation plan		40%
Annually submit a Section 32 report to the Human Rights Commission that is fully compliant with the requirements		55%
Issue section 15 notice and voluntariy disclose information and automatically make records available		50%
Give effect to the Constitutional Right of access to information		77%
Ensure an accountable and transparent government		80%
Develop a fraud prevention plan		100%
Certify public workers		100%

Previous 1 Next **Search:**

ROUTES | How do we get there?

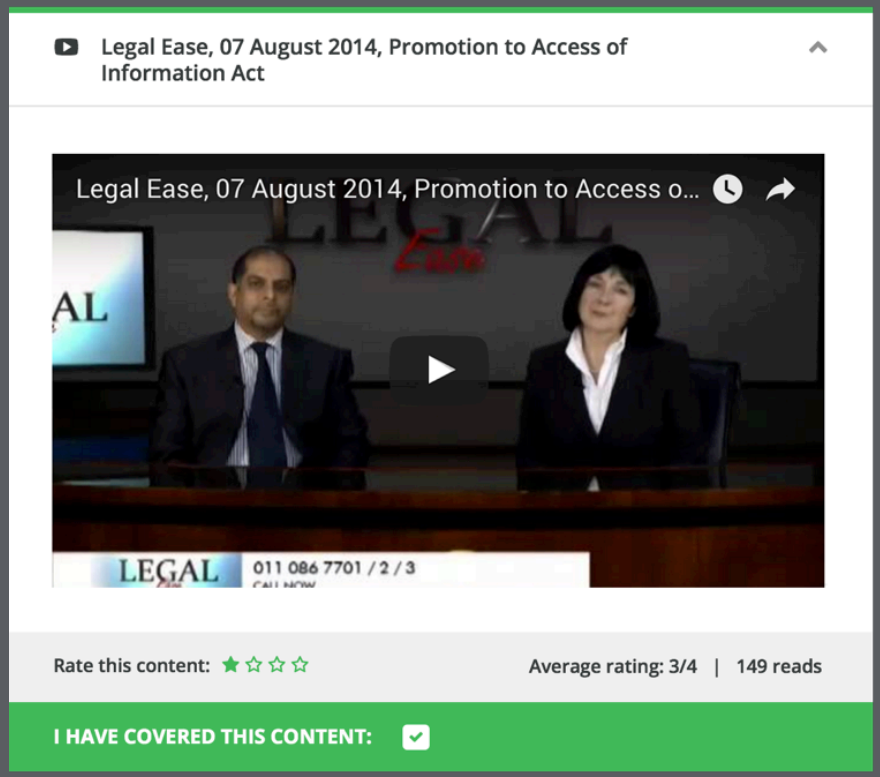
Ensure management discussions inform compliance with PAIA and the periodic review of the implementation plan — **40%** complete

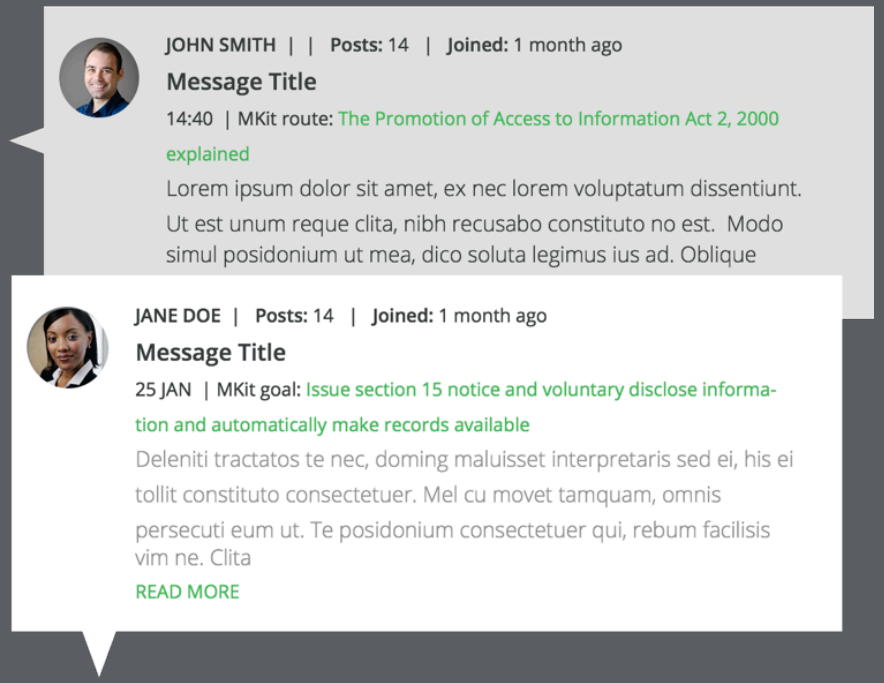
Route	Progress	Action
Standard Operating Procedure	●●	
Legislative ipsum dolor sit amet, et nec tota	●●●	
Understand PAIA	●●●●●	

Previous 1 Ne

- Standard definitions
- Legislative framework
- Handling perspectives
- Operational procedures
- Training and workshops
- Curriculum and manuals
- Case studies & Good Examples

SHARE RESULTS





View, manage and rate content

Share and discuss content

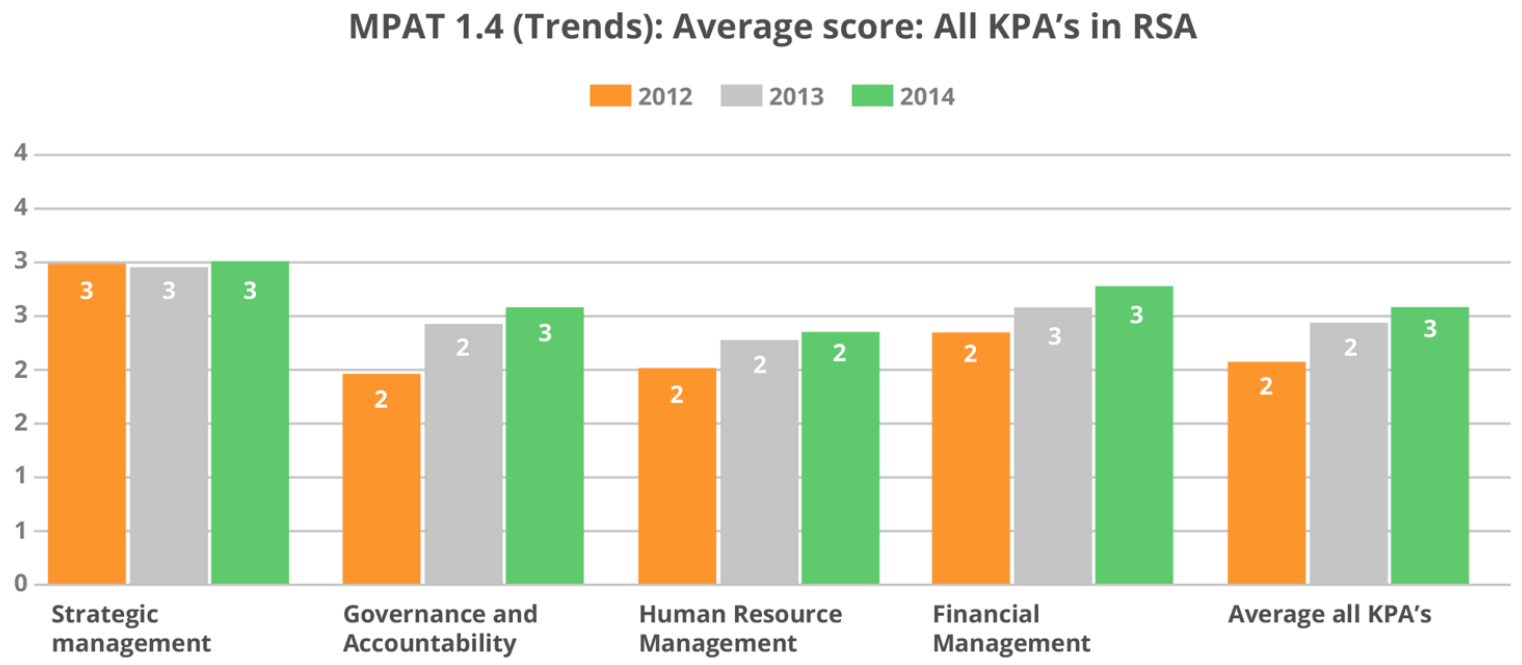
IMPACT

MKIT 24/7 MANAGEMENT KNOWLEDGE IMPROVEMENT TOOL

Where are we now?

Where do we want to go?

How to get there.



FUNCTIONALITIES (1)

- The Mkit is based on the knowledge and expertise from operational professionals of the departments
- The Mkit can be used to improve both compliance as well as the performance
- User identification results in accessing only the relevant content
- Sharing relevant content will encourages mutual synergy

FUNCTIONALITIES (2)

- The Mkit gives 24/7 remote access to policy relevant information and content
- Re-using content/data prevents from reinventing the wheel
- Shared content ownership guarantees the continuity of the operation
- New content can be added without outside expertise

ADDED VALUE USERS

- **Policy: operational input for developing new evidence based policy**
- **Operation: relevant content that improves the organisations compliance and performance**
- **Impact: evidence based policy and operational excellence results in improved service delivery and therefore impacts public value**

APPLICATION

- National governments to improve overall compliance and performance
- Skills development (HRM) program for municipalities
- Management tool for quality control systems (ISO)
- Skill development tool for development programs
- Content management system for Sustainable Development Goals

SPECIFICATIONS

- Saas-Solution
- Open source data
- User-friendly navigation
- Authorisation levels and user roles and permissions
- Completely responsive, adapting layout to device type
- User identification and authorisation is part of security protocol
- Importing data and users from MS, Excel, ODK, Survey Monkey

QUESTIONS?

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